



DATE:

RETURN FORM

Contact information

Name : _____
Address : _____
Postal code and City : _____
Country : _____
Email : _____
Phone number : _____
Order number : _____

- I confirm that I have included the packing list in the return package (the packing list was provided as print-out in your delivery package)

Refund or Exchange (please tick the appropriate box)

- I want to exchange the item(s) for (please fill in below)
- | | |
|----------------|-----------------------|
| Product name: | Exchange for product: |
| Color / theme: | Color / theme: |
- I want a refund (via my original payment method)

Reason for return (please tick all applicable boxes)

- I ordered multiple articles to choose from
 I received the wrong article
 Article was defect (please explain)
 Article did not meet my expectations
 Article was delivered too late
 Other reason (please explain) :

Return address

Please fill out the requested information and send your return(s) including this form to:

Mini Coco
t.a.v. Customer Service
Binckhorstlaan 36, M313
2516 BE The Hague
The Netherlands

Terms & Conditions

Mini Coco will only accept returned products that are shipped back within 14 days of the delivery date of your order.

Make sure all returned products are in the same condition as you received them, including the label attached. Mini Coco will not accept items that have been worn. The original price paid for the product(s) will be credited. Transportation costs will not be credited.

Mini Coco highly recommends using trackable mail or delivery confirmation. Without this, lost packages will not be refunded.

We will reimburse the amount via your original payment method within 5 working days. Please note that depending on the payment proces the creditation might take some additional days.

For our general terms & conditions please check our website www.minicoco.eu

Customer service

Email us: hello@minicoco.eu

Remarks: